

MONARCH'S OPEN ACCESS



Monarch has earned
The Joint Commission's
Gold Seal of Approval™

NO APPOINTMENT NECESSARY

5700 Executive Center Drive, Suite 110
Charlotte, NC 28212
(704) 525-3255


Monarch





“If Monarch didn’t have Open Access I would have either ended up in the hospital or who knows what would have happened to me.”

— An individual who received Monarch’s outpatient services.

OUR SERVICES

Open Access

Open Access means we encourage individuals who need quality services and are new to Monarch to simply walk in for the first visit without an appointment.

What You Can Expect

Upon arrival, we will complete a comprehensive clinical assessment and treatment plan. If needed, a psychiatric evaluation, prescription and/or a referral to the proper level of care will be provided.

While this process takes longer than a traditional appointment, it reduces what could otherwise be months of waiting.

What You Need to Know

- Walk-ins are welcome. No appointment is needed for the first visit.
- Individuals can be in therapy the next day.

What We Need to Know

- Person’s presenting problem or condition
- Current medications
- Person’s medical and treatment history
- Insurance or payment information



For more information such as hours of operation and a complete list of Monarch’s other services, please call (866) 272-7826 or visit www.MonarchNC.org.

Established in 1958, Monarch is a premier nonprofit that provides support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders. The organization is nationally accredited by The Joint Commission.