

SECU YOUTH CRISIS CENTER

A MONARCH PROGRAM



**TO MAKE A DIRECT REFERRAL PLEASE CALL
(844) 263-0050**

PLEASE PROVIDE THE FOLLOWING WHEN YOU MAKE A REFERRAL

- Individuals presenting problem/condition
- Known medical and treatment/psychosocial history
- Current medications
- Individuals referral legal status (voluntary/involuntary)
- Results of recent behavior health evaluations
- Guardianship documentation
- Insurance information

PAYMENT OPTIONS

- Medicaid
- NC Health Choice
- Most commercial insurances (plan coverages may vary)
- Self-pay

MECKLENBURG COUNTY

1810 Back Creek Drive
Charlotte, NC 28213

HOURS OF OPERATION

The State Employees Credit Union (SECU) Youth Crisis Center, a Monarch program in Mecklenburg County, is open 24/7, 365 days a year and can provide services to individuals age 6-17 years old who present voluntarily to the unit, as well as those who are petitioned or under involuntary commitment.



INDIVIDUALS THE SECU YOUTH CRISIS CENTER, A MONARCH PROGRAM, CAN ACCEPT

- Individuals who are experiencing suicidal/homicidal ideations, and/or demonstrating self-injurious behaviors, with an inability to guarantee safety in a less restrictive environment
- Individuals who are experiencing hallucinations/delusions that may affect daily functioning
- Individuals who are experiencing behavioral problems that are unable to be managed in a lower level of care
- Individuals in need to restart psychiatric medications in order to avoid inpatient hospitalization
- Individuals who have psychiatric needs and medical needs controlled through medication (must bring medications from home in pill bottles or bubble packs)
- Individuals whose medical needs can be safely managed in a non-medical setting
- Individuals must be ambulatory and not in need of IV medications and IV fluids
- Individuals with MH/SA needs or mild I/DD needs
- Individuals who present voluntarily or involuntarily

INDIVIDUALS ARE REVIEWED FOR ADMISSION ON A CASE-BY-CASE BASIS AND WILL BE CONSIDERED IN ACCORDANCE WITH THE CURRENT BEHAVIORAL AND MEDICAL COMPLEXITY OF THE CENTER



For more information and for a complete list of Monarch's other services, please call (866) 272-7826 or visit www.MonarchNC.org.



Established in 1958, Monarch is a premier nonprofit that provides support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders. The organization is nationally accredited by The Joint Commission.