

# SECU YOUTH CRISIS CENTER

A MONARCH PROGRAM

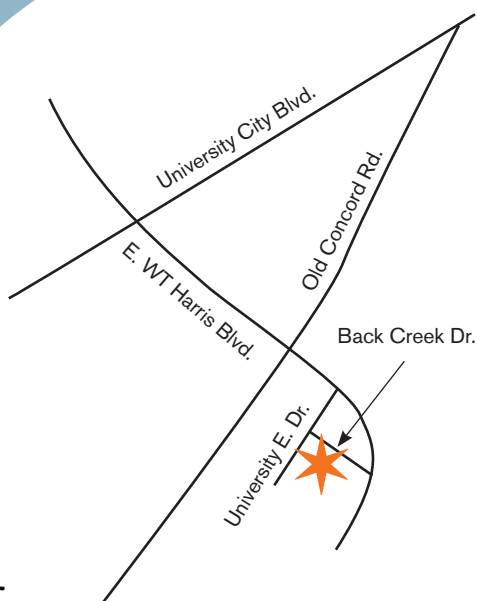


## MECKLENBURG COUNTY

1810 Back Creek Drive  
Charlotte, NC 28213

## HOURS OF OPERATION

24 hours a day, 7 days a week



**Phone Number:** Toll free (844) 263-0050 • **Website:** [www.MonarchNC.org](http://www.MonarchNC.org)



## OUR SERVICES

### **SECU Youth Crisis Center**

The State Employees Credit Union (SECU) Youth Crisis Center, a Monarch program in Mecklenburg County, is the first step in life-changing treatment for young people between the ages of 6 to 17 who are in a mental health or substance use crisis. We offer short-term stabilization for an acute psychiatric episode in a secure setting that provides a safe and healthy environment where healing can begin.

Children and adolescents receive age-appropriate treatment in individual and group settings, medication as needed, and access to a variety of individual and family services that will help manage their illness and help them better navigate their world. Under the direction of a psychiatrist and other licensed medical and professional staff, this program provides short-term therapeutic interventions designed to prevent hospitalization by reducing and stabilizing a child's crisis and linking a child to needed care. The SECU Youth Crisis Center is capable of accepting youth on a voluntary basis, and also youth who may require involuntary commitment.

### **What You Need to Know**

- Caring, experienced and knowledgeable staff available 24/7, 365 days a year to provide support
- Collaboration with local hospitals, emergency departments and psychiatric hospitals
- Access to crisis stabilization services for mental health or substance use disorders

### **What We Need to Know**

- Person's presenting problem or condition
- Current medications
- Person's medical and treatment history
- Insurance or payment information

**SECU Youth Crisis Center, a Monarch program, is available to help children 24 hours a day.**



For more information and for a complete list of Monarch's other services, please call (866) 272-7826 or visit [www.MonarchNC.org](http://www.MonarchNC.org).



Established in 1958, Monarch is a premier nonprofit that provides support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders. The organization is nationally accredited by The Joint Commission.