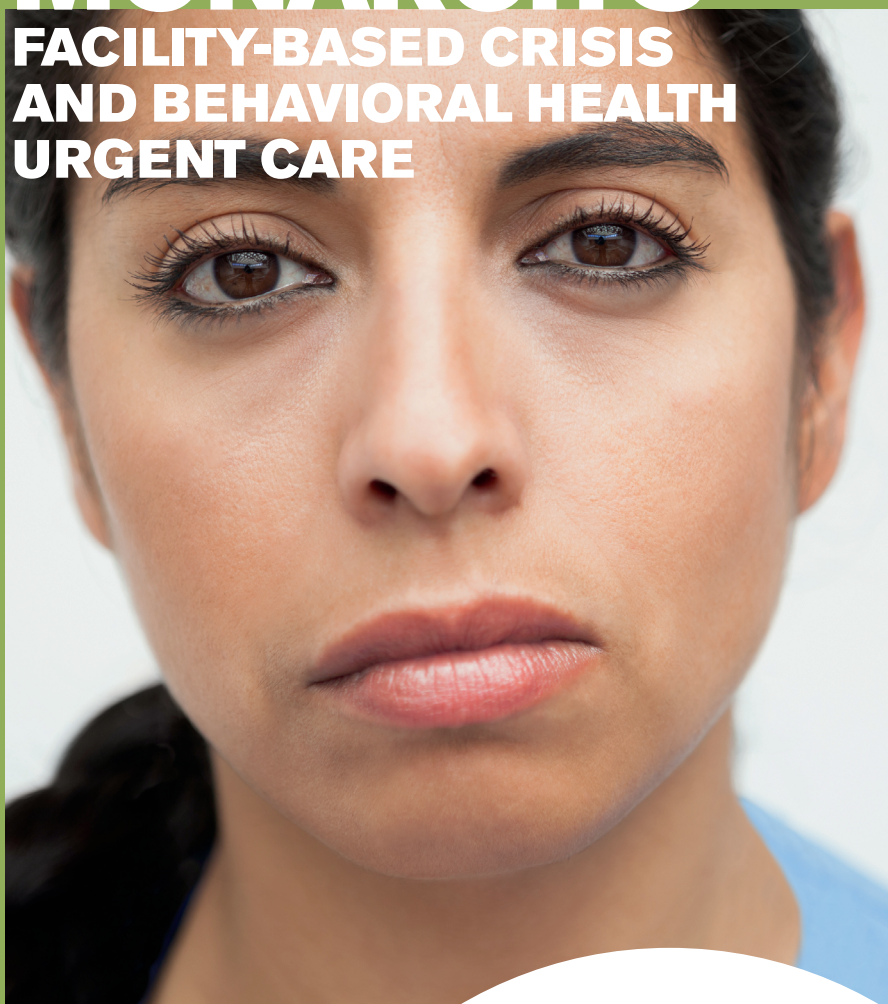


# MONARCH'S

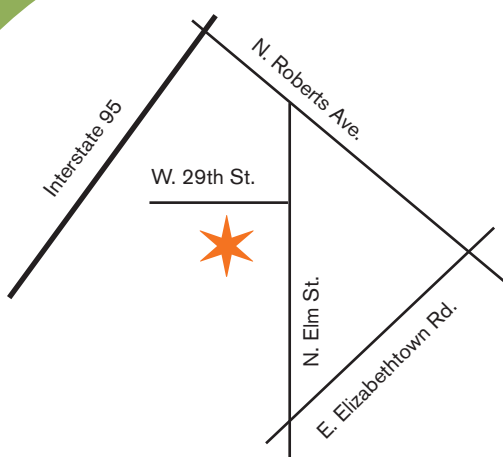
## FACILITY-BASED CRISIS AND BEHAVIORAL HEALTH URGENT CARE



207 West 29th Street,  
Lumberton, NC 28358  
(910) 618-5606

### HOURS OF OPERATION

24 hours a day, 7 days a week



# OUR SERVICES

## Behavioral Health Urgent Care

Monarch's Behavioral Health Urgent Care (BHUC) is an outpatient facility that provides walk-in crisis assessment, referral and treatment by licensed behavioral health and experienced medical professionals, for people with mental health or substance use disorders who have an emergent need.

We collaborate with hospitals and other providers to help connect people with the most appropriate resources. We offer medication management, outpatient therapy, case management and other related services, that provide immediate as well as community-based treatment following a crisis. Our BHUC serves as a local designated site to receive people in need of the first assessment in the Involuntary Commitment (IVC) process. Those who need a short-term, intensive evaluation and are eligible, can be admitted to our Facility-Based Crisis program.

## Facility-Based Crisis and Non-Hospital Medical Detox Program

Monarch's Facility-Based Crisis and Non-Hospital Medical Detox Program is the first step in life-changing treatment for adults who are at risk of self-harm or harming others, and suffer from mental illness that requires a short-term, intensive evaluation. Under the clinical oversight of a psychiatrist, we offer a short-term, 16-bed non-hospital residential program that provides stabilization, a comprehensive clinical assessment, treatment intervention, medical detoxification and aftercare planning. Caring and experienced staff provide around-the-clock support. Monarch's FBC is also designated to receive individuals who have been involuntarily petitioned (IVC). This service is designed as a time-limited alternative to hospitalization for an individual in crisis.

At Monarch, our Facility-Based Crisis and Behavioral Health Urgent Care programs provide a safe, secure and healthy environment where healing can begin.

## What You Need to Know

- Walk-ins welcome
- Collaboration with local hospitals, emergency departments and psychiatric hospitals
- Access to crisis stabilization services for mental health or substance use disorders
- Caring, experienced and knowledgeable staff available 24/7, 365 days a year to provide support

## What We Need to Know

- Person's presenting problem or condition
- Current medications
- Person's medical and treatment history
- Insurance or payment information



For more information and for a complete list of Monarch's other services, please call (866) 272-7826 or visit [www.MonarchNC.org](http://www.MonarchNC.org).



Established in 1958, Monarch is a premier nonprofit that provides support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders. The organization is nationally accredited by The Joint Commission.