



Are you experiencing a mental health crisis? Monarch's Mobile Crisis Services can help!

Mobile Crisis Management Services in Robeson, Bladen and Scotland Counties

For support, call (800) 568-9689

What are Mobile Crisis Services?

Monarch's Mobile Crisis Management Services provide **integrated crisis response, crisis stabilization interventions, and crisis prevention** activities for people who are experiencing an acute mental health crisis.

Services are available **24 hours per day, seven days per week, 365 days per year.**

Mobile crisis responders provide **immediate evaluation, triage and access to mental health care resources** for people with intellectual/developmental disabilities, mental illness or substance use disorders.

Our goal is to promote **symptom reduction, harm reduction, and to safely transition** persons in acute crisis to appropriate crisis stabilization and detoxification supports/services.

Insurance Information

Mobile Crisis Services are provided at no cost and no one will receive a bill, regardless of insurance. Lack of insurance does not prevent access to care. Monarch accepts Medicaid, state funding, and commercial insurance (plans and coverages may vary) to support the cost of services and will collect insurance information as available at the time of service.

Who is Eligible?

Mobile Crisis Management Services are available for people of all ages – **children, adolescents and adults** – who are:

- Experiencing an acute, immediate crisis as determined by a crisis rating scale specified by Division of Mental Health AND
- Has insufficient or severely limited resources or skills necessary to cope with the immediate crisis.

OR

- Evidences impairment of judgment, impulse control, cognitive or perceptual disabilities;

OR

- Intoxicated or in withdrawal, in need of substance use disorder treatment and unable to access services without immediate assistance.



Scan this QR code for information on Monarch's services in Robeson and Scotland counties.



Mobile Crisis Management Services in Chatham County

For support, call (800) 568-7235

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Mobile Outreach Response Engagement Stabilization (MORES)

Within 48 hours of receiving a crisis service, young people ages 3 to 20 who are experiencing escalating emotional and/or behavioral needs are eligible for the MORES program. It provides up to four weeks of follow-up services by a team comprised of a licensed clinician, a team lead, a family support partner, and access to a child/adolescent psychiatrist as needed.

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