

# MONARCH'S WAKE COUNTY BEHAVIORAL HEALTH URGENT CARE



319 Chapanoke Road, Suite 120  
Raleigh, NC 27603  
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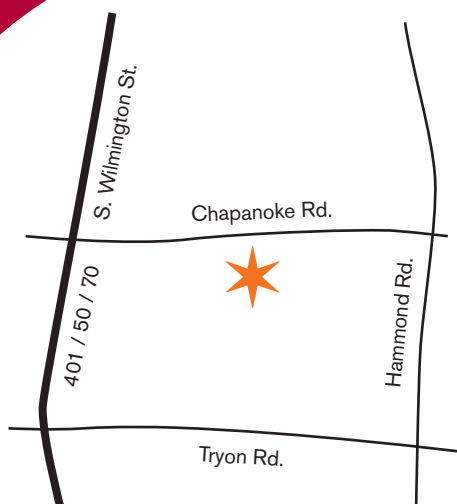
## HOURS OF OPERATION

Monday - Thursday, 8 a.m. - 10 p.m.

Friday, 8 a.m. - 8 p.m.

Saturday - Sunday, 8 a.m. - 5 p.m.

*Patient registration ends one hour  
prior to closing each day.*



**NO APPOINTMENT NECESSARY**

# OUR SERVICES

## Wake County Behavioral Health Urgent Care

Monarch's Behavioral Health Urgent Care (BHUC) is a walk-in service for individuals ages 4 and older with mental health and substance use disorders who are experiencing a behavioral health crisis.

The BHUC treatment model is designed to provide assessment, stabilization and psychiatric intervention for individuals ages 4 and older who are experiencing a behavioral health crisis by a multidisciplinary team that includes licensed therapists and experienced medical professionals. This program is designed to ensure people are linked to the least restrictive and most appropriate level of care that promotes their continued recovery. The BHUC also serves as a means of diversion from the use of emergency departments or hospitals and can initiate the involuntary commitment (IVC) petition via first-level evaluations (clinician petition) for people who require IVC.

At Monarch, our Behavioral Health Urgent Care programs provide a safe, secure and healthy environment where healing and recovery can begin.

### What You Need to Know

- Walk-ins are welcome
- We collaborate with local hospitals, emergency departments and community providers
- We have access to crisis stabilization services for mental health or substance use disorders

### What We Need to Know

- Person's presenting problem or condition
- Current medications
- Person's medical and treatment history
- Insurance or payment information



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For more information and for a complete list of Monarch's other services, please call (866) 272-7826 or visit [www.MonarchNC.org](http://www.MonarchNC.org).

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Established in 1958, Monarch is a premier nonprofit that provides support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders. The organization is nationally accredited by The Joint Commission.