

# SECU YOUTH CRISIS CENTER

A MONARCH PROGRAM



**TO MAKE A DIRECT REFERRAL PLEASE  
CALL (844) 263-0050 OR EMAIL  
[secuyccreferrals@monarchnc.org](mailto:secuyccreferrals@monarchnc.org)**

## HOW TO REFER

Please call or email to make a referral. A nurse or other member of the team will discuss current availability and eligibility requirements. All referrals must be reviewed by a psychiatrist and deemed appropriate prior to admission.

## PLEASE PROVIDE THE FOLLOWING WHEN YOU MAKE A REFERRAL

- Individuals presenting problem/condition
- Known medical and treatment/ psychosocial history
- Current medications
- Type of referral/legal status (voluntary or involuntary)
- Results of recent behavior health evaluations
- Guardianship documentation
- Insurance information

## ADDRESS

1810 Back Creek Drive  
Charlotte, NC 28213

## HOURS OF OPERATION

The State Employees Credit Union (SECU) Youth Crisis Center, a Monarch program in Mecklenburg County, is open 24/7, 365 days a year and can provide services to individuals age 6-17 years old who present voluntarily to the unit, as well as those who are petitioned or under involuntary commitment.



# THE SECU YOUTH CRISIS CENTER, A MONARCH PROGRAM, CAN ACCEPT

- Individuals between the ages of 6 and 17 who are experiencing suicidal/homicidal ideations, and/or demonstrating self-injurious behaviors, with an inability to guarantee safety in a less restrictive environment
- Individuals who are experiencing hallucinations/delusions that may affect daily functioning
- Individuals who are experiencing behavioral problems that are unable to be managed in a lower level of care
- Individuals who need to be evaluated for psychiatric medications
- Individuals who have psychiatric needs and medical needs controlled through medication (must bring medications from home in pill bottles or bubble packs)
- Individuals whose medical needs can be safely managed in a non-medical setting
- Individuals must be ambulatory and not in need of IV medications and IV fluids
- Individuals with MH/SA needs or mild I/DD needs
- Individuals who present voluntarily or involuntarily
- Individuals who desire an alternative to inpatient hospitalization but still need a secure environment for psychiatric treatment and stabilization

**ADMISSION IS CONSIDERED ON A CASE-BY-CASE BASIS AND IN ACCORDANCE WITH THE CURRENT BEHAVIORAL AND MEDICAL COMPLEXITY OF THE CENTER.**

## AVAILABLE PAYMENT OPTIONS

- Medicaid
- NC Health Choice
- Most commercial insurances (plan coverages may vary)
- Self-pay

Monarch staff will review available payment and insurance options with families or guardians at the time of admission.



For more information and for a complete list of Monarch's other services, please call (866) 272-7826 or visit [www.MonarchNC.org](http://www.MonarchNC.org).



Established in 1958, Monarch is a trauma-informed company that provides innovative support to thousands of people with intellectual and developmental disabilities, mental illness and substance use disorders in North Carolina. Monarch is accredited by The Joint Commission.