

Sheppard Pratt Psychiatric Urgent Care



Sheppard Pratt Psychiatric Urgent Care is a mental health service specially designed for anyone age 5 and up who needs immediate psychiatric evaluation and referral to the best next steps for them.

We offer an alternative to traditional Emergency Room services for people experiencing a mental health crisis. Our goal is to provide patients with recommendations for and connections to appropriate mental health treatment, based on an evaluation by a licensed behavioral healthcare provider.

These treatment options could include:

- Inpatient care
- Outpatient care
- Partial hospitalization/day hospital
- And/or referral for further medical evaluation.

Psychiatric Urgent Care Hours and Locations

There is a Psychiatric Urgent Care located on both the Towson hospital campus and the Baltimore/Washington hospital campus. Parking on both campuses is free.

Towson Campus

6501 N. Charles Street, Baltimore, MD 21204

Walk-In Hours:

Weekdays, 10 a.m. – 9 p.m.,

Saturday, 11 a.m. – 3 p.m.

Phone: 410-938-5302

Baltimore/Washington Campus

7220 Discovery Drive, Elkridge, MD 21075

Walk-In Hours:

10 a.m. – 9 p.m. daily

Phone: 240-915-5555

Our goal is to provide immediate care but wait times can vary. If you are walking in later in the day, you may have to wait until the following business day to receive care.

Please note: Clinicians at the Psychiatric Urgent Care do not write or refill prescriptions.

For more information on Psychiatric Urgent Care, visit sheppardpratt.org/crisis or contact our care navigators at 410-938-5302.

If you or someone you know is experiencing an emergency or life-threatening situation and need immediate attention, please call 911.

