

Our mission

Monarch provides hope, promotes wellness and empowers individuals and families impacted by mental illness, substance use disorders, intellectual and developmental disabilities and traumatic brain injury. Monarch has services available for children, adolescents and adults.

Monarch is nationally accredited by The Joint Commission, which indicates our commitment to the highest quality health care and our investment in providing exceptional services to everyone we support.

What Does Monarch Do? Monarch provides services in communities across North Carolina and Rhode Island. Services vary by location and a county-by-county list of services is available at MonarchNC.org/service-areas.



Behavioral Health Services: In-person, virtual and community-based care

Open Access for New Patients

Monarch's Open Access provides same-day access to registration and assessments for new patients, on-site or virtually, who are seeking treatment for mental illness or substance use disorders.

Outpatient Therapy and Mental Health Services

Medication Management

Substance Use Disorder and Addiction Services

Community-Based Services for Mental Illness and Substance Use Disorders

- Assertive Community Treatment Team (ACTT)
- Intensive In-Home Services
- Community Support Team
- Individual Placement and Supported Employment Services
- Psychosocial Rehabilitation
- Peer Support Services

Mental Health Crisis Services

- Mobile Crisis Services
- Behavioral Health Urgent Care
- Facility-Based Crisis Services (Adult & Youth)

Mobile Mental Health Clinics

Residential Services – Mental Illness

Monarch offers safe, supportive residential services in group homes and apartments for people living with mental illness.

Tailored Care Management

Intellectual and Developmental Disability Services: Residential, day program and community-based services

Residential Services – I/DD

Monarch offers safe, inclusive residential services in group homes and apartments for people with I/DD, fostering community engagement and independence for residents.

Day Program Services

Community-Based Services for I/DD

- Caregiver Respite Services
- Community-Living and Support Services
- Community Networking Services
- In-Home Skill Building Services
- Personal Assistance Services
- Personal Care Services
- Residential Support Services
- Supported Living Services

Tailored Care Management

Mental Health Care for People with I/DD



For information on services and locations, visit MonarchNC.org.

To make a referral, scan this QR code or visit MonarchNC.org/referrals. >

(866) 272-7826

