

## WHAT DOES MONARCH DO?

Monarch Healthcare provides services in communities across North Carolina. Services vary by location and a county-by-county list of services is available at [MonarchNC.org/service-areas](http://MonarchNC.org/service-areas).



## OUR MISSION

Monarch Healthcare provides hope, promotes wellness and empowers individuals and families impacted by mental illness, substance use disorders, intellectual and developmental disabilities and traumatic brain injury. Monarch Healthcare has services available for children, adolescents and adults.

Monarch Healthcare is nationally accredited by The Joint Commission, which indicates our commitment to the highest quality health care and our investment in providing exceptional services to everyone we support.

**When you lead with compassion,  
hope follows.**

### Behavioral Health Services:

In-person, virtual and community-based care

#### Open Access for New Patients

Monarch Healthcare's Open Access provides same-day access to registration and assessments for new patients, on-site or virtually, who are seeking treatment for mental illness or substance use disorders.

#### Outpatient Therapy and Mental Health Services

##### Medication Management

##### Substance Use Disorder and Addiction Services

##### Primary Care Services

#### Community-Based Services for Mental Illness and Substance Use Disorders

- Assertive Community Treatment Team
- Intensive In-Home Services
- Community Support Team
- Individual Placement and Supported Employment Services
- Psychosocial Rehabilitation
- Peer Support Services

#### Mental Health Crisis Services

- Mobile Crisis Services
- Behavioral Health Urgent Cares
- Facility-Based Crisis Services (Adult & Youth)

#### Psychiatric Residential Treatment Facility

#### Mobile Mental Health Clinics

#### Residential Services - Mental Illness

#### Tailored Care Management

### Intellectual and Developmental Disability Services:

Residential, day program and community-based services

#### Residential Services - I/DD

Monarch Healthcare offers safe, inclusive residential services in group homes and apartments for people with I/DD, fostering community engagement and independence for residents.

#### Day Program Services

#### Community-Based Services for I/DD

- Caregiver Respite Services
- Community-Living and Support Services
- Community Networking Services
- In-Home Skill Building Services
- Personal Assistance Services
- Personal Care Services
- Residential Support Services
- Supported Living Services

#### Tailored Care Management

#### Mental Health Care for People with I/DD

**Your progress. Our purpose.**



For information on services and locations, visit [MonarchNC.org](http://MonarchNC.org).

To make a referral, scan this QR code or visit [MonarchNC.org/referrals](http://MonarchNC.org/referrals).